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**Individual Giving Fundraiser**

Nightingale House Hospice

£27,000 per annum

Permanent, Full-time 37.5 hours per week

We are seeking a talented individual with excellent written skills, proven customer service experience, strong communication skills and a passion to build upon the valued relationships we have with our individual supporters through on off donations, regular giving, and direct mail.

Working collaboratively with other members of our Income Generation teams, you will be responsible for the redesign of a Nightingale House Hospice Individual Giving Programme, which includes In Memory Giving, Tribute Funds, regular givers, and campaigns. Driven by data and insight, the programme will aim to increases supporter engagement across all income generation giving platforms within our community.

You will be detail-oriented, a team player, creative, and able to work collaboratively, as well as independently. You will champion the value and importance of the supporter experience and processes to help sculpt and deliver a supporter focussed, data driven strategy, taking ownership of our supporter data growth across Income Generation and Nightingale House Hospice.

You’ll understand the value of knowing your audience and making data-driven decisions to plan activity which leads to high levels of conversion. With a head for numbers, you will provide regular reporting against acquisition objectives, track expenditure on activity and deliver accurate forecasts.

In addition, the coordination of our annual overseas challenge programme, including the recruitment and stewardship of participants.

An Individual Giving Fundraiser requires a unique set of skills focused on engaging donors.

**Ideally the successful candidate should have;**

* Experience of donor engagement
* Excellent, verbal, written and listening skills
* Ability to build relationships
* Knowledge of marketing and social media
* Budgeting and Financial management experience
* Excellent creativity and innovation skills
* Excellent teamwork and collaboration skills
* The ability to demonstrate empathy

**In return Nightingale House offers:**

* A positive and friendly working environment.
* The opportunity to make a real difference.
* Excellent training and development opportunities for those that want them.
* Generous holiday allowance that increases with length of service.
* Staff lunch Menu (Hospice based positions only).
* Employee Assistance Programme.
* Retail Discount Scheme.
* Charity Workers Discount Scheme
* Staff Discount in Caffi Cwtch

***About the Charity –*** Nightingale House Hospice provides care and support for patients and families living with a life limiting illness. We provide care across a wide stretching area from Wrexham, Flintshire and East Denbighshire to Barmouth and the border towns including Oswestry and Whitchurch. Our ambitious plans mean we need to raise over £4 million each year: something we do with the huge support from of our local community.

***Up for the challenge? Here is your chance for a new and exciting career!***

For further information about this post and details on how to apply, please view our website on [www.nightingalehouse.co.uk](http://www.nightingalehouse.co.uk) or contact **HR** at; **HR@nightingalehouse.co.uk**

**Closing date:** Monday 5th November 2024

Nightingale House Hospice is committed to providing equal opportunities in employment. Registered Charity No: 1035600